

Your satisfaction is important to us, please let us help!

If you have any questions or concerns during the installation, our support representatives are available to assist you.

Please call: 1-877-769-3765 or Live Chat at www.raptorseries.com

If you have damaged or missing parts please contact the company you purchased the product from and notify them of the issue right away.





Easy Return / Easy Exchange

Want to return an item or exchange? Not satisfied with purchase?

No problem. We strongly believe in service after the sale and we stand behind our products and our service to you, our valued customer. There is no problem we can't solve for you!

Items that have been installed and/or damaged after receipt, are no longer in new and ready-to-sell condition and cannot be refunded, replaced or exchanged unless it has a manufacturer defect or was damaged in shipping. In addition, we cannot accept return on items that are not in the original packaging. Items returned in poor condition or having parts missing will not be credited.

Please note: Your request for return or replacement must be initiated within 30 days of delivery of your merchandise.

Did your order arrive damaged?

Please do not install damaged products. Contact the company you purchased your product from as soon as possible and notify them of the damages. They will make arrangements with you to assist with the problem.

Did you order the wrong part or receive the wrong item?

Don't worry. From time to time human error can result in problems with ordering or shipping. Contact the company you purchased your product from as soon as you notice the error. Every company has their own policy on returning parts that have been ordered incorrectly or shipped incorrectly.

In the event that you need to ship your part back to return/exchange, please ship to the warehouse below:

CYC Returns Warehouse 2415 Cathy Lane Jasper, IN 47546



Raptor Series Warranty

LIMITED TEN (10) YEAR WARRANTY

For Powder Coated Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited ten (10) year warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited ten year warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

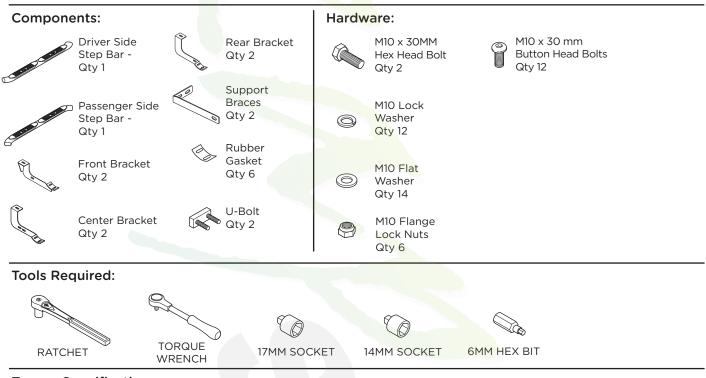
LIMITED LIFETIME WARRANTY

For Stainless Steel Products

CYC Engineering, Inc. guarantees the original purchaser of our products a limited lifetime warranty from the date of original purchase against manufacturer defects in materials, workmanship and finish under normal use. The step pads are covered under warranty for 1 year. This warranty does not include damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, product neglect or scratches during the life of the product. This limited lifetime warranty applies only to new products and is limited to the repair or replacement of company's products. Warranty does not include costs of removal, installation, labor, inconvenience or consequential damages. Original purchaser must return defective merchandise along with the purchase receipt, to the original place of purchase.

1601-0021, 1601-0021 5" OVAL BAR CURVED





Torque Specifications:

For Cab Mount Installations

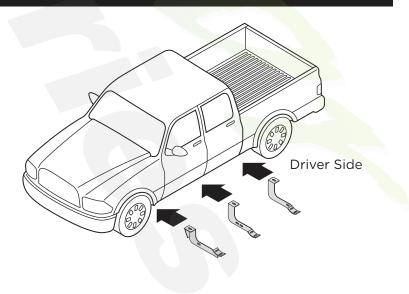
Cab mount bolts are torqued to 70 Ft Lbs. All other M8 through M12 sized bolts/nuts are set to 15-20 ft lbs.

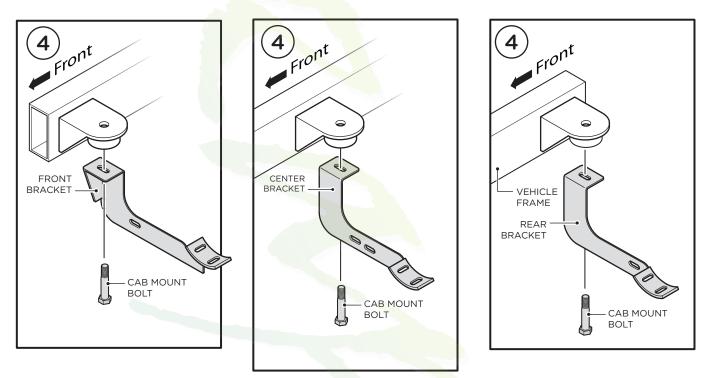
Note: When installing the brackets and bars, all hardware must be left loose until all the items are attached.

1. Remove all contents from the package and check the tubes for any damage. Also, verify that all components and hardware listed above are included before you begin installation.

2. Read installation manual and installation drawing completely. Understand all brackets and bolts before installation.

3. Begin installation on drivers side by removing the existing Cab Mount Bolts located underneath the cab of the vehicle.

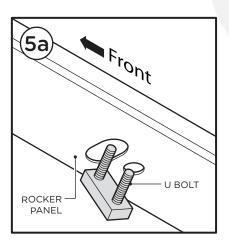


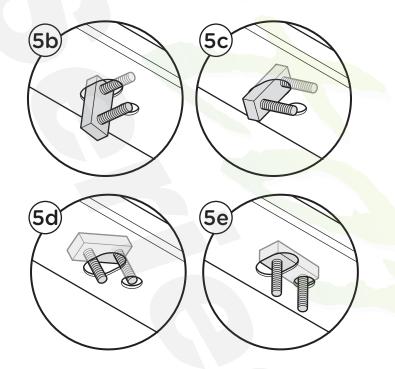


Note: Make sure factory bushing is put on the same way it is taken off.

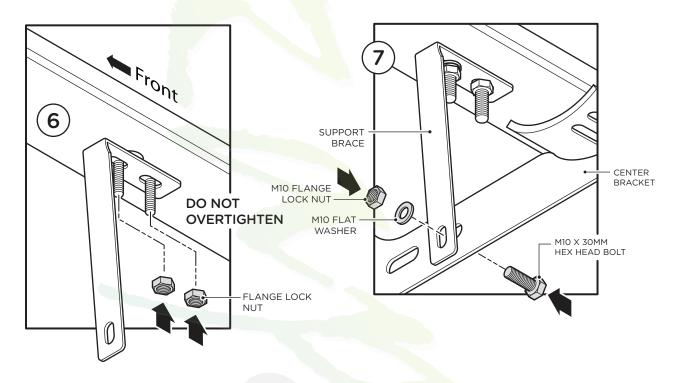
5. Insert the U-Bolt into the larger of the two holes found in the Rocker Panel above the Center Bracket.

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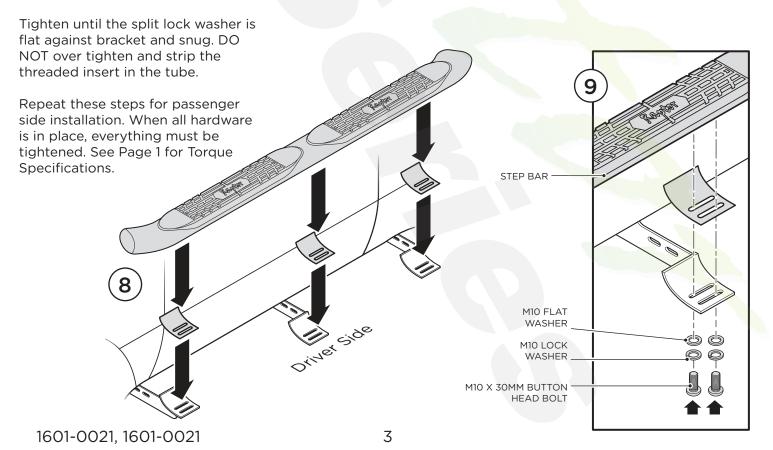


7. Fasten the Support Brace to the Center Bracket using one (1) M10 x 30MM Hex Head Bolt, one (1) M10 Flat Washer and one (1) M10 Flange Lock nut.



8. Place the Step Bar and the Rubber Gaskets onto the Brackets as shown.

9. Secure the Step Bar to each Bracket using two (2) M10 x 30MM Button Head Screws and two (2) M10 Lock Washers and two (2) M10 Flat Washers per bracket.



ADDENDUM

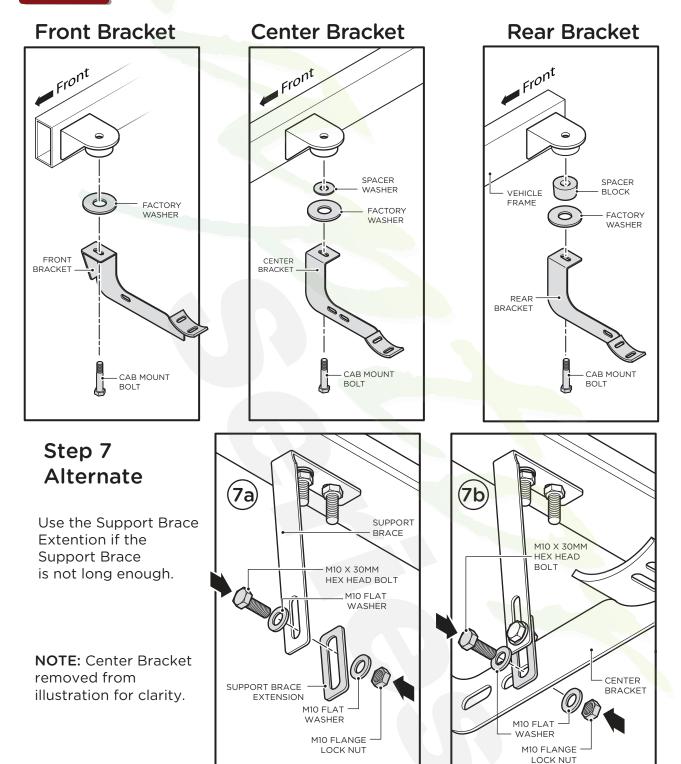
For 2014 Current Chevy/GMC Crew Cab 1500 Model



Place Spacer Washers as shown in the diagram below.



DO NOT use pneumatic or electric impact on Cab Mount Bolts.



1601-0021, 1601-0021

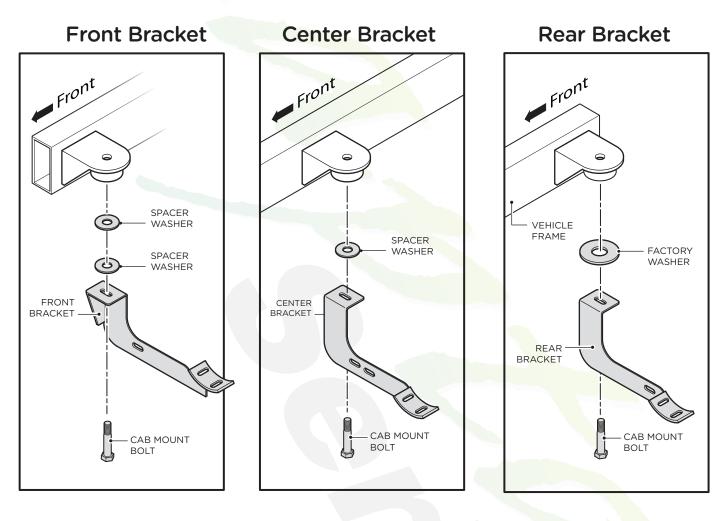
ADDENDUM

For 2015 Current Chevy/GMC Crew Cab 2500-3500 Model

Place Spacer Washers as shown in the diagram below.



DO NOT use pneumatic or electric impact on Cab Mount Bolts.



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